

News Release

January 2009

FENSA

FENSA CEO confirms prices frozen for 7th year

FENSA has announced that it has frozen all its charges; registration, inspection and £1.50 per job notification charges for the seventh year. Prices have remained the same since FENSA was first established in April 2002, and will be capped again for 2009.

Graham Hinett, CEO, FENSA said, "We recognize these are trying economic times and we appreciate registered businesses' continual loyalty. We have capped prices again, for the seventh year. When registering with FENSA, installers receive a variety of benefits including B&Q discounts, a free surveyor's guide (technical manual), access to a free technical helpline, mobile 'chip and pin' discounts and homeowner-driven sales leads. It is our aim that these increasing FENSA benefits will not only save you money, but will help you to grow your business in this difficult time. "



Graham Hinett
CEO, FENSA

FENSA is the original low-cost registration scheme for replacement glazing installers that is trusted and demanded by consumers and local authorities. FENSA 's 9000 plus businesses who comprise small sole traders through to larger home improvement companies, together undertake over 90% of replacement installations in England and Wales. To date, FENSA has notified over 6 million installations to Local Authority Building Control departments nationwide on behalf of its installers and sent out a homeowner's certificate for each of these.

For further information or to register with FENSA, please go to www.fensa.org.uk or telephone FENSA's friendly experienced team on 020 7645 3700.

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For further information contact: Sheit Lan Man, Marketing, FENSA Tel: 020 7645 3715

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FENSA - The industry standard for replacement windows and doors - trusted and demanded by consumers and local authorities

- Over 9000 Registered Businesses
- Over 6 million homeowner certificates sent
- Over 24% of households in England and Wales have used a FENSA registered installer

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Further Information:

FENSA

- FENSA stands for the Fenestration Self-Assessment Scheme. It has been set up by the Glass and Glazing Federation (GGF) and other industry bodies as a Competent Persons Scheme for the installation of replacement windows and doors.
- FENSA is the widely trusted, Government-authorised scheme which enables companies that install replacement windows and doors to self certify compliance under the Building Regulations.
- FENSA Registered Businesses undertake over 90% of installations within England and Wales.
- FENSA has over 9000 Registered Businesses.
- FENSA has sent over 6 million homeowner certificates
- Over 24% of households in England and Wales have used a FENSA registered installer.
- FENSA Registered Businesses need to meet certain eligibility criteria which include:
 - Making a commitment to comply with all laws statutory regulations and Building Regulations in force.
 - Providing the consumer with a warranty or guarantee conforming to the requirements laid down by FENSA from time to time and covering the cost of completing rectification work in respect of defect
 - "Offering" an independent insurance policy conforming to requirements laid down from time to time by FENSA to customers to cover their guarantee should they for whatever reason cease to trade. In addition where deposits are taken it is a compulsory requirement that indemnity insurance is put in place at the time that the deposit is taken from the consumer.
 - Making a commitment to comply with statutory health and safety, and waste disposal, requirements.
 - Maintaining adequate employer's liability and public liability insurance

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